

**West Central Indiana Economic Development District
Transportation Citizen Advisory Committee/Disabled Advisory Committee
(CAC/DAC) Meeting Minutes Summary
August 28, 2007 – 10:00 AM
Vigo County Public Library**

1. **Call to Order.** Brad Miller, Manager of Terre Haute Transit Utility, called the meeting to order at 10:00 AM.

2. **Committee Members Present:**

See attached sheet.

3. **Old Business:**

Pat Macke spoke to the committee about the ADA Ridership for 2007. Currently the ridership is down from 2006 which was expected because the system went from four buses down to 2 buses. After talking to the dispatcher about any concerns on the ADA System, it was discussed that passengers are not giving the bus office enough notice of cancellation. There are (3) issues that remain a problem for riders who are trying to use the system.

- Cancel appointments the same day as pickup
- Schedule an appointment and then forget it
- Waiting time for return call to go home

It is important that all of the ADA users try to give the office enough notice so that if there are any chances between the day you want to use the service and any cancellations your time spot can be given to someone else.

On the Fixed Routes System ridership is growing. Ridership for this quarter has grown over 9% over the ridership from 2006. This is great! Saturday service is continuing to grow each month. Keep up the good work. Keep riding so we can let the mayor and council know that adding Saturday Service was not a mistake.

Ridership for this year looks to end at around 210,000 trips over last years number of 184,581. This looks to be a 14% increase.

4. **New Business:**

Pat Macke shared with the committee that we are continuing to look for Disadvantaged Business Enterprises (DBE), currently the transit system has maybe one local business that qualifies as a DBE, so anyone knows of a business that would like to become a DBE they can get in touch with INDOT in Indianapolis or contact Pat. And she will see that you get the information.

The transit service has had a goal of 1% of its expenses to use for DBE expenses. Unfortunately, we currently had no qualified businesses which are able to take advantage of these dollars.

Brad Miller shared with the committee that we have a new bus that has a bicycle rack on the front. This bus is being put on the East Wabash Route to give those bicyclist an opportunity to take their bikes to the trails and ride back into town. We will eventually get more racks on all the buses so that anyone wishing to ride their bikes anywhere in town will have the same opportunity.

Are there any questions? None

Moving on to evening service, we are starting the new evening service on October 1st. Most of you should have picked up the maps we brought today to see the changes that we propose for the evening service. There is only going to be (3) routes running in the evenings instead of (6).

We have combined the routes down to (3) to cover as much area as we can on these (3) buses. There will be a East Wabash Route, South 7 Route, and North Plaza Route. The Campus ISU bus will also be running in the evenings until 10 pm. The buses will start at the transfer center just like they do now and will run Monday – Wednesday from 6:15 to 10:00 and on Thursday – Saturday from 6:15 to 2:00 AM.

Are there any questions?

Question: Will Honey Creek be included in the evening route changes?

Brad: Honey Creek will be covered by the South 7 bus. We know that some of you may have to walk a few blocks to catch the bus.

Question: Will it cost us more to ride in the evenings?

Brad: No the fare is still the same.

Question: If I live up north and want to catch the bus to go to the mall will all the buses be in here at the same time or will they be coming into the transfer center at different times?

Brad: all the evening buses will leave the transfer center at fifteen minutes after the hour and they will all be returning at the same time, so there is no reason for anyone not to be able to switch buses.

Question: Will there be a ADA bus available too?

Brad: yes, there will only be one ADA bus available, so it's first come and first served on the ADA bus. But, whenever we can the regular buses will be picking up ADA riders to help out.

We are required by FTA to have available the ADA service as long as we have the Fixed Route Service. Both systems will be running the same hours.

Questions: So if I need to get to work at 2 pm at McDonalds and I get off at 7:30 I can now ride the bus home?

Brad: Yes, Fred the evening bus will be there to take you home so you don't have to find a ride or call for a taxi unless you want to.

Lady: I just want to say "thank you", we have wanted this along time.

Brad: Your welcome, this is possible because ISU students are working with us to try and expand service for them and for the regular city bus riders.

Question: Will all the routes be running when you start the extended hour bus service?

Brad: NO, we are looking at 3 to 4 modified bus routes. One route will be assigned to cover the campus, the second route will cover the north, the third route will cover the eastern side and the fourth route will cover the south. ADA will be cover by the regular buses until the demand increases.

Are there any other questions? None

Seeing that there are no other questions, I'll let Debbie do the door prizes and this meeting is now closed.

Question: Will the Mall Express be running late at night?

Brad: No, Mall Express will stop at the 6 p.m. The extended service will have a bus that will cover the route after 6 p.m. Just like it does first thing in the mornings.

5. **Adjournment.** Brad

