

**West Central Indiana Economic Development District
Transportation Citizen Advisory Committee/Disabled Advisory Committee
(CAC/DAC) Meeting Minutes Summary
November 27, 2007 – 4:00 PM
Vigo County Public Library**

1. **Call to Order.** Brad Miller, Manager of Terre Haute Transit Utility, called the meeting to order at 4:00 PM.

2. **Committee Members Present:**

Brad Miller – THTU
Debbie Schroeder – THTU
Pat Macke – WCIEDD
Ted Freeman
Naomi Brown
Cindy Hutson
Sandy Sampson

Celeste Biehl
Paul Perkin
Lisa Perkin
Faith Giffillan
Crawford D. Smith
Shirley Akers

3. **Old Business:**

Pat Macke spoke to the committee about the ADA Ridership for 2007. Currently the ridership is down from 2006 which was expected because the system went from four buses down to 2 buses. The 3 issues that were a problem for riders who are trying to use the system.

- Cancelled appointments the same day as pickup
- Schedule an appointment and then forget it
- Waiting time for return call to go home

These issues seem to have gotten better and we thank you for making it better for everyone who needs to use the ADA service.

Also, we do have an ADA bus available for the night service too and it is not currently very busy so let others know who may need to get out after 6 p.m. that there is a bus available for them too.

Questions: none

Brad shared that the Fixed Routes System ridership is growing. Ridership for this quarter has grown over 9% over the ridership from 2006. This is great! Saturday service is continuing to grow each month. Keep up the good work. I'm looking at the numbers from last year to this year and we have grown quite a bit.

Question: Is ridership up because of the ISU students?

Brad: yes and no, we just started the extended service two months ago, and that has increased the numbers some, but other factors like Saturday Service and gas prices have been a factor too. And as gas prices continue to rise, we expect to see more riders start to use the system.

Question: Would the transit system be able to take care of the riders if a lot more people started to use the system? Would you have enough buses?

Brad: We are not at maximum level yet, we can carry a lot more than we currently are and still have room to grow, and yes if we were to increase by more than a 1,000 trips we could handle it.

Yes we have enough buses to handle any increases and if we need more we would go back to the city council and ask them for help to purchase more buses.

Moving on to the evening services. We are starting to grow here too and many of you here today must be riding. Tell all your friends that we now have evening buses and get out and continue to ride.

Pat shared that because some of the streets after dark do not all have street lights, that the passenger might want to carry some kind of flash lights to let the drivers know that they are waiting for the bus. Lafayette Avenue seems to be a street where there are no street lights and it is hard for the driver to see where riders are standing until we are almost there and we pass you by before we can get stopped and have to go around the block and come back.

Everyone agreed that maybe having some type of light might help the driver know when someone is waiting for a bus.

4. **New Business:**

Pat shared with the group the results of the passenger surveys that were completed by the riders and the attached report is available. If anyone has any questions see Pat for more information.

Are there any questions? None

Pat spoke to the committee about the meetings for 2008, the group agreed that rotating the time of the meeting each quarter was okay so that others who work would have an opportunity to come to the meetings too.

The meetings will be held the fourth Tuesday of each quarter and the next one would be at 10 am.

Question: If I live up north and want to catch the bus to go to the mall will all the buses be in here at the same time or will they be coming into the transfer center at different times?

Brad: All the evening buses will leave the transfer center at fifteen minutes after the hour and they will all be returning at the same time, so there is no reason for anyone not to be able to switch buses.

Questions: Would it be possible to have the East Wabash bus come into the Meadows Shopping Center on demand if a person needed it to?

Brad: Yes, I think we might be able to do that, but call me tomorrow and we can discuss how this will work.

Lady: I just want to say "thank you", we have wanted this along time.

Brad: You're welcome.

Seeing that there are no other questions, I'll let Debbie do the door prizes and this meeting is now closed.

5. **Adjournment.** Brad at 5:10

**TERRE HAUTE TRANSIT UTILITY
2007 SURVEY RESULTS**

1. **Male** **Female**
47% 53%

2. **White** **Black** **Asian** **Hispanic** **Other**
75% 14% 11% 1 2%

3. **Age Groups**

14 – 18	19 – 25	26 – 59	60+
1%	29%	58%	12%

4. **Use the Bus by Age Group**

19 – 25

Work	Shopping	School	Business	Medical	Social	Other
31%	22%	42%	-0-	-0-	-0-	5%

26 – 59

Work	Shopping	School	Business	Medical	Social	Other
52%	21%	7%	7%	3%	3%	7%

60 and Over

Work	Shopping	School	Business	Medical	Social	Other
13%	60%	-0-	7%	20%	-0-	-0-

5. **What routes are used the most:**

E Wabash/E Locust	S.E./ S.S.	North Plaza
20%	18%	18%
South 7 th	North 19 th	Honey Creek
20%	4%	18%
Mall Express	ADA	Campus
-1-	-0-	-1-
Evenings		
-1-		

6. Cost

\$.50 7%	\$1.00 33%	Monthly 32%	14-Ride 6%	ISU 22%
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7. Time of Day

19 – 25

AM 31%	Midday 42%	PM 22%	Evenings 5%
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26 – 59

AM 44%	Midday 48%	PM 6%	Evenings 2%
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60 and Over

AM 33%	Midday 53%	PM 14%	Evenings -0-
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8. City Bus System

	<u>19 – 25</u>	<u>26 – 59</u>	<u>60 +</u>
Clean	89%	95%	93%
On Time	78%	78%	100%
Helpful	92%	85%	93%
Safe	95%	92%	100%

9. Free Fare Friday

Yes 80%	No 20%
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10. Free Fare Monday

Yes 49%	No 51%
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11. What changes would you like to see:

- 1. More frequency on busy bus routes.**
- 2. Run on Sunday.**

3. **Longer buses for busier routes.**
4. **Have E. Wabash Evening bus go to Wal-Mart after 6 p.m.**
5. **Be on Time**
6. **Run on holidays.**
7. **Go to Ivy Tech.**

12. Heard or Seen any Advertising for the City Buses.

Yes	No
53%	47%

13. What Color are the Bus Stop Signs?

41%